

Given the recent worldwide Covid-19 restricted human interaction efforts, we recognize that this is an opportune time for the Daikin Training Team to help you become more knowledgeable about our products.

- Each student must complete all sessions, for each course, to get completion credit for the course.
- Attendance is recorded based on the person that joins the webinar from their own email confirmation. Please know, if students watch together in a group, they will not get credit, only the person that signed up will receive the credit for the course in their Daikin City account.
- **All classes are at no cost**; please make sure all students have an account in Daikin City. This is how class attendance, participation and completion are tracked.
- Students must stay on the webinar page, be engaged in the course as they will be tracked for course participation and completion.

The VRV Service & Troubleshooting and Ductless Service & Troubleshooting:

- **Class is limited to 20 participants and is first come, first serve.**
- If you cannot register for the S&T courses, that means the class is already at max capacity.
- The prerequisites of VRV S&T are VRV Install and VRV Commissioning. Prerequisites must be completed to receive a completion certificate for a Service & Troubleshooting class. We will be checking for the prerequisites in the attendee's Daikin transcripts.
- The prerequisite of Ductless S&T is Ductless Install. Prerequisites must be completed to receive a completion certificate for a Service & Troubleshooting class. We will be checking for the prerequisites in the attendee's Daikin transcripts.
- No waitlist is available currently.

Please let your customers know if they do not plan to attend a class they registered for, they can go to the bottom of their confirmation email to cancel their registration. We have attached an example of the registration email they receive, look at the bottom of the email and You will see where they can cancel their registration. All cancellation issues and inquiries should be directed to the Technical Training Team @ technicaltraining@daikincomfort.com.

If we see this trend continue, we will initiate a process that will lock out a student that registers and does not attend and does not notify thru the link that they are not attending. They will be locked out from attending any webinars for 2 weeks. After the 2 weeks have passed, that individual will be able to attend courses again. If a second violation occurs with the same person, they will be locked out for a month. This will only be for the Service and Troubleshooting courses as they have a limited number of students that can attend.

Students must stay on the webinar page, be engaged in the course as they will be tracked for attendance, participation, and completion. If a student misses more than 40 minutes for the entire

course the student will not get credit for the course and will need to attend the time frame that was missed.

All times are CST. We plan to repeat these courses each week as needed, until we can continue our normal working conditions.

1st week December 1st thru December 4th

2nd week December 8th thru December 11th

3rd week December 15th thru December 18th

When clicking on the registration link, you will be directed to the registration page. When clicking on the dropdown arrow next to the date of the course, 2 dates will be given for you to register for if the course is repeated the following week. Be sure to select the date you wish to attend. You will need to register for each day of the course.

To receive a certificate of completion, students must have a Daikin City account. Once the certificate is available, the class training material can be requested by the attendees via email at training@daikincomfort.com.

So, just to re-iterate, each person who wishes to obtain credit, for any of the courses below, **must attend all sessions** (for that course) to get credit for the course. If a student misses more than 40 minutes during the 4-day training (only applies to courses 8 hours or longer in length) they will not get credit for the course and will need to attend the time frame that was missed.

Example: If a person wants to take the “Ductless Installation and Commissioning” course, and the person wants credit for the course, that person must attend all four 2-hour sessions of the course. Each session will include different material each day, making it very important to attend all 4 sessions to complete the course and obtain credit.

All inquiries should be directed to the Training Admin team at training@daikincomfort.com.

Example Webinar Confirmation Email

Thank you for registering for "Sample Webinar - Mock1".

Registration options

Please send your questions, comments and feedback to: training3@daikincomfort.com

How To Join The Webinar

Wed, Jul 15, 2020 2:30 PM - 3:30 PM CDT

Add to Calendar: [Outlook® Calendar](#) | [Google Calendar™](#) | [iCal®](#)

1. Click the link to join the webinar at the specified time and date:

Join Webinar

 To Join webinar please click here

Note: This link should not be shared with others; it is unique to you.

Before joining, be sure to [check system requirements](#) to avoid any connection issues.

2. Choose one of the following audio options:

TO USE YOUR COMPUTER'S AUDIO:

When the webinar begins, you will be connected to audio using your computer's microphone and speakers (VoIP). A headset is recommended.

--OR--

TO USE YOUR TELEPHONE:

If you prefer to use your phone, you must select "Use Telephone" after joining the webinar and call in using the numbers below.

United States: +1 (631) 992-3221

Access Code: 966-061-674

Audio PIN: Shown after joining the webinar

Webinar ID: 158-208-939

To Cancel this Registration

 To Cancel registration please click here

If you can't attend this webinar, you may [cancel your registration](#) at any time.



Technical Training Webinar Schedule

January 2021

ALL TIMES ARE DISPLAYED IN CENTRAL TIME

Sun	Mon	Tue	Wed	Thu	Fri	Sat	
* Please register using the email associated with your DaikinCity account if you would like credit for attending.						1	2
3	4 Click to follow link	5 DAY 1 8-10am CST - VRV Install 8-12pm CST - VRV Commissioning 8-10am CST - Light Commercial Systems 10:30a-12:30p CST - FIT S&T 1-3pm CST - Ductless Installation 6pm-8pm CST - VRV S&T	6 DAY 2 8-10am CST - VRV Install 8-12pm CST - VRV Commissioning 8-10am CST - Light Commercial Systems 1-3pm CST - Ductless Installation 6pm-8pm CST - VRV S&T	7 DAY 3 8-10am CST - VRV Install 8-12pm CST - VRV Commissioning 8-10am CST - Light Commercial Systems 1-3pm CST - Ductless Installation 6pm-8pm CST - VRV S&T	8 DAY 4 8-10am CST - VRV Install 8-12pm CST - VRV Commissioning 8-10am CST - Light Commercial Systems 1-3pm CST - Ductless Installation 6pm-8pm CST - VRV S&T	9	
10	11 Click to follow link	12 DAY 1 8-10am CST - VRV S & T 8am-10am CST - Ductless Install 2-4pm CST - iTM Commissioning 10:30a-12:30pm CST - Daikin One+ S21 6-8pm CST - VRV Install	13 DAY 2 8-10am CST - VRV S & T 8am-10am CST - Ductless Install 2-4pm CST - iTM Commissioning 10:30a-12:30pm CST - Daikin One+ S21 6-8pm CST - VRV Install	14 DAY 3 8-10am CST - VRV S & T 8am-10am CST - Ductless Install 2-4pm CST - iTM Commissioning 10:30a-12:30pm CST - Daikin One+ Unitary 6-8pm CST - VRV Install	15 DAY 4 8-10am CST - VRV S & T 8am-10am CST - Ductless Install 2-4pm CST - iTM Commissioning 10:30a-12:30pm CST - Daikin One+ Unitary 6-8pm CST - VRV Install	16	
17	18 Click to follow link	19 DAY 1 8-12pm CST - VRV Commissioning 1-3pm CST - Light Commercial Systems 8a-10am CST - FIT Install 1-3pm CST - VRV Install 12:30-2:30pm CST - Ductless S&T 6pm-8pm CST - VRV S&T	20 DAY 2 8-12pm CST - VRV Commissioning 1-3pm CST - Light Commercial Systems 8a-10am CST - FIT Install 1-3pm CST - VRV Install 12:30-2:30pm CST - Ductless S&T 6pm-8pm CST - VRV S&T	21 DAY 3 8-12pm CST - VRV Commissioning 1-3pm CST - Light Commercial Systems 8a-10am CST - FIT Install 1-3pm CST - VRV Install 12:30-2:30pm CST - Ductless S&T 6pm-8pm CST - VRV S&T	22 DAY 4 8-12pm CST - VRV Commissioning 1-3pm CST - Light Commercial Systems 8a-10am CST - FIT Install 1-3pm CST - VRV Install 12:30-2:30pm CST - Ductless S&T 6pm-8pm CST - VRV S&T	23	
24	25	26	27	28	29	30	
31							

Week 1 – January 5-8

VRV Install – 8am-10am CST

Day 1 – <https://attendee.gotowebinar.com/rt/5923896383319638543>

Day 2 – <https://attendee.gotowebinar.com/rt/1103579133033422607>

Day 3 – <https://attendee.gotowebinar.com/rt/5828510451075452943>

Day 4 – <https://attendee.gotowebinar.com/rt/227324440789203215>

FIT Service & Troubleshooting (Prerequisite Required; limit 20 attendees) – 10:30am-12:30pm CST

1/5 – <https://attendee.gotowebinar.com/rt/1411607315555226895>

VRV Service & Troubleshooting (Prerequisites Required; limit 20 attendees) – 6pm-8pm CST

Day 1 – <https://attendee.gotowebinar.com/rt/1900361124822907408>

Day 2 – <https://attendee.gotowebinar.com/rt/6191853964079156752>

Day 3 – <https://attendee.gotowebinar.com/rt/2235250376410956048>

Day 4 – <https://attendee.gotowebinar.com/rt/6002330045287804176>

VRV Commissioning – 8am-12pm CST

Day 1 – <https://attendee.gotowebinar.com/rt/4339882757742352656>

Day 2 – <https://attendee.gotowebinar.com/rt/2762267190325648656>

Day 3 – <https://attendee.gotowebinar.com/rt/7723253759246321424>

Day 4 – <https://attendee.gotowebinar.com/rt/7783682918308906000>

Ductless Installation – 1pm-3pm CST

Day 1 – <https://attendee.gotowebinar.com/rt/2163647980187919120>

Day 2 – <https://attendee.gotowebinar.com/rt/4405720414502258704>

Day 3 – <https://attendee.gotowebinar.com/rt/6711499652041551632>

Day 4 – <https://attendee.gotowebinar.com/rt/1590346124791145744>

Light Commercial Systems Install & Commissioning – 8am-10am CST

Day 1 – <https://attendee.gotowebinar.com/rt/4038225145592959760>

Day 2 – <https://attendee.gotowebinar.com/rt/6541508557318065936>

Day 3 – <https://attendee.gotowebinar.com/rt/9169456796423635472>

Day 4 – <https://attendee.gotowebinar.com/rt/6746614754898306832>

Week 2 – January 12-15

VRV Service & Troubleshooting (Prerequisite Required; limit 20 attendees) – 8am-10am CST

Day 1 – <https://attendee.gotowebinar.com/rt/2289827934590743568>

Day 2 – <https://attendee.gotowebinar.com/rt/2926574909445151248>

Day 3 – <https://attendee.gotowebinar.com/rt/2040050778597280528>

Day 4 – <https://attendee.gotowebinar.com/rt/4104711514211807504>

Daikin One+ S21 – 10:30am-12:30pm CST

1/12 – <https://attendee.gotowebinar.com/rt/2811811184272856080>

1/13 – <https://attendee.gotowebinar.com/rt/8242338696277142032>

Daikin One+ Unitary – 10:30am-12:30pm CST

1/14 – <https://attendee.gotowebinar.com/rt/3407205526806634256>

1/15 – <https://attendee.gotowebinar.com/rt/6644491015397766928>

VRV Install – 6pm-8pm CST

Day 1 – <https://attendee.gotowebinar.com/rt/8929852322010503696>

Day 2 – <https://attendee.gotowebinar.com/rt/1261529475924025104>

Day 3 – <https://attendee.gotowebinar.com/rt/8333515698011830800>

Day 4 – <https://attendee.gotowebinar.com/rt/7920339019502918160>

Ductless Install – 8am-10am CST

Day 1 – <https://attendee.gotowebinar.com/rt/8517749866361377552>

Day 2 – <https://attendee.gotowebinar.com/rt/1958779277119483152>

Day 3 – <https://attendee.gotowebinar.com/rt/4330156477883524624>

Day 4 – <https://attendee.gotowebinar.com/rt/3183534075392227344>

iTM Commissioning – 2pm-4pm CST

Day 1 – <https://attendee.gotowebinar.com/rt/2899457654169913104>

Day 2 – <https://attendee.gotowebinar.com/rt/6649468504537164560>

Day 3 – <https://attendee.gotowebinar.com/rt/7325465845479901712>

Day 4 – <https://attendee.gotowebinar.com/rt/8154992393055512336>

Week 3 – January 19-22

VRV Install – 1pm-3pm CST

Day 1 – <https://attendee.gotowebinar.com/rt/4599608294942816271>

Day 2 – <https://attendee.gotowebinar.com/rt/6199355931915053583>

Day 3 – <https://attendee.gotowebinar.com/rt/4584331680386519567>

Day 4 – <https://attendee.gotowebinar.com/rt/3990422778061934351>

FIT Install & Commissioning – 8am-10am CST

Day 1 – <https://attendee.gotowebinar.com/rt/7873201856506646544>

Day 2 – <https://attendee.gotowebinar.com/rt/668412221969567248>

Day 3 – <https://attendee.gotowebinar.com/rt/2172484755139245072>

Day 4 – <https://attendee.gotowebinar.com/rt/6236859174027189776>

VRV Service & Troubleshooting (Prerequisite Required; limit 20 attendees) – 6pm-8pm CST

Day 1 – <https://attendee.gotowebinar.com/rt/1590860696232033040>

Day 2 – <https://attendee.gotowebinar.com/rt/1297043701499602960>

Day 3 – <https://attendee.gotowebinar.com/rt/4354290758112178192>

Day 4 – <https://attendee.gotowebinar.com/rt/3996271080410655248>

VRV Commissioning – 8am-12pm CST

Day 1 – <https://attendee.gotowebinar.com/rt/8837530728671788816>

Day 2 – <https://attendee.gotowebinar.com/rt/3430007198943864592>

Day 3 – <https://attendee.gotowebinar.com/rt/773643181330073616>

Day 4 – <https://attendee.gotowebinar.com/rt/5743436838389230608>

Ductless Service & Troubleshooting (Prerequisite Required; limit 20 attendees) – **12:30pm-2:30pm CST**

Day 1 – <https://attendee.gotowebinar.com/rt/3096816692821208848>

Day 2 – <https://attendee.gotowebinar.com/rt/8106367590829150992>

Day 3 – <https://attendee.gotowebinar.com/rt/1227480899346268944>

Day 4 – <https://attendee.gotowebinar.com/rt/4473769189145622288>

Light Commercial Systems Install & Commissioning – **1pm-3pm CST**

Day 1 – <https://attendee.gotowebinar.com/rt/7947612405429714448>

Day 2 – <https://attendee.gotowebinar.com/rt/4143603439510774288>

Day 3 – <https://attendee.gotowebinar.com/rt/5154606580274070288>

Day 4 – <https://attendee.gotowebinar.com/rt/7152374127966331408>